



WEDNESDAY, APRIL 29TH

7:30 a.m. – 4:30 p.m.: REGISTRATION

7:30 a.m. – 9:00 a.m.: BREAKFAST (PROVIDED FOR FSS & FINANCE ATTENDEES)

9:00 a.m. – 12:00 p.m. & 1:00 p.m. – 3:30 p.m.: FSS TRAINING – NUTS & BOLTS

* **Additional Cost & Pre-registration required; Additional Cost: \$150**

Trainer: Adelaide Hsu, MPA, NAHRO Faculty, NAHRO

Moderator: TBA

Lunch provided for FSS & Finance Attendees Only- 12:00 P.M. – 1:00 P.M.

- *Please see attached info*

9:00 a.m. – 12:00 p.m. & 1:00 p.m. – 3:30 p.m.: FINANCE UPDATES

* **Additional Cost & Pre-registration required; Additional Cost: \$100**

Presenter: *Jason Casterline, CPA/Partner, Leggins Casterline & Company LLC*

Moderator: TBA

Lunch provided for FSS & Finance Attendees Only- 12:00 P.M. – 1:00 P.M.

- *Please see attached info*

10:30 a.m. – 10:45 a.m.: Mid-Morning Break

11:00 a.m. – 12:00 p.m.: DIRECTORS' MEETING

2:45 p.m. – 3:00 p.m.: Mid-Afternoon Break

1:00 p.m. – 3:00 p.m.: SHARP MEETING

3:30 p.m. – 4:30 p.m. – GENERAL SESSION: HOT TOPICS FROM WASHINGTON

Panel of Experts: Michael Webb, PhD, Senior Policy Analyst, PHADA

Tushar Gurjal, Senior Policy Manager, NAHRO

Moderator: Peggy Rice, Executive Director, Portsmouth MHA

GET UP TO SPEED ON THE LATEST FEDERAL UPDATES IMPACTING HOUSING AUTHORITIES. THIS ENGAGING GENERAL SESSION HIGHLIGHTS KEY HUD GUIDANCE, POLICY SHIFTS, AND FUNDING TRENDS COMING OUT OF WASHINGTON, WITH A FOCUS ON WHAT HOUSING PROFESSIONALS NEED TO KNOW NOW AND WHAT'S AHEAD

4:30 p.m. – 6:30 p.m.: WELCOME RECEPTION ON THE PATIO

ENTERTAINMENT: D.J. MAINTAIN

THURSDAY, APRIL 30TH

7:00 a.m. – 4:30 p.m.: REGISTRATION

7:00 a.m. – 10:00 a.m.: EXHIBITOR SET-UP

7:30 a.m. – 9:00 a.m.: BREAKFAST BUFFET

9:00 a.m. – 4:30 p.m.: CONCURRENT SESSIONS

9:00 a.m. – 12:00 p.m. & 1:00 p.m. – 4:30 p.m.: FSS TRAINING – NUTS & BOLTS/ HOLISTIC

APPROACH (CONTINUED)* *Additional Cost & Pre-registration required; Additional Cost: \$150*

Trainer: Adelaide Hsu, MPA, NAHRO Faculty, NAHRO

9:00 a.m. – 12:00 p.m. & 1:00 p.m. – 4:30 p.m.: FINANCE UPDATES (CONTINUED)

** Additional Cost & Pre-registration required; Additional Cost: \$100*

Presenter: Jason Casterline, CPA/Partner, Leggins Casterline & Company LLC

9:00 a.m. – 12:00 p.m. & (Repeated training) 1:00 – 4:30 p.m.: CYBER SECURITY TRAINING

Presenter: Mark Bell, Cyber Security Outreach Coordinator, State of Ohio Adjutant General's Department

- *Please see attached info*

9:00 a.m. – 12:00 p.m. - HCV UTILIZATION/DEEPER DIVE INTO HUD'S TWO-YEAR TOOL

Trainer: Ron Lebsock, Director of IT & Senior Consultant, Du & Associates

Moderator: TBA

9:00 a.m. – 12:00 p.m. - PROCUREMENT

Presenters: James Yagodich, Training Academy Manager, Office of Procurement Services, Department of Administrative Services

Amanda Stidham, CPA, CFE Technical Lead, Auditor of State.

Moderator: TBA

The Ohio Cooperative Purchasing Program helps local governments, schools, libraries, and other public entities save time and money by accessing the State of Ohio's competitively bid contracts for goods and services. Members benefit from streamlined procurement processes, compliance assurance, and cost-effective pricing. Join organizations who are already leveraging cooperative purchasing to make buying easier and smarter.

- DAS Website / Portal Demonstration included
- Federal Grant Procurement Responsibilities competition standards cost/price reasonableness independent estimates contract administration.
- Auditor Perspective - What reviewers typically expect to see and common findings

1:00 p.m. – 4:30 p.m.: HOTMA: WHERE ARE WE NOW

Presenter: Michael Webb, PhD, Senior Policy Analyst, PHADA

Moderator: TBA

- *Latest HOTMA Updates*

1:00 p.m. – 4:30 p.m.: DEVELOPMENT & COMPLIANCE/ OHFA UPDATE

Panel of Experts: Matt Sutter, Sr. Director of Housing Programs, Ohio Housing Finance Agency (OHFA)

Barbara Richards, Director of Multifamily Housing, OHFA

Carrie Manno, Single Family Tax Credit Section Chief, OHFA

Kellen Showes, Director of Compliance, OHFA

Moderators: Colleen Dattilio, Chief Financial and Development, Raise Up

Joe Pimmel, JP Housing Consultants

Working with OHFA

What programs may fit to help you grow and maintain affordable housing in your community as the industry changes. OHFA staff experts will cover 4% and 9% LIHTC working with PHA's, the Ohio Single Family Tax Credit program, and Compliance on the deals are closed. We will focus on how OHFA can be a resource for you as you consider conversion to RAD or expanding affordable housing options in YOUR community. There will also be time set aside to put the staff on the hot seat and fire away questions you may have about OHFA programs but haven't had a chance to ask.

10:30 a.m. – 10:45 a.m.: Mid-Morning Break

12:00 p.m. – 1:00 p.m.: SCHOLARSHIP AWARDS LUNCHEON

2:45 p.m. – 3:00 p.m.: Mid-Afternoon Break

4:30 p.m. – 6:30 p.m.: VENDOR RECEPTION – *VENDOR BINGO DRAWING* (MUST BE PRESENT TO WIN)

FRIDAY, MAY 1ST

7:30 a.m. – 12:00 p.m.: REGISTRATION

7:30 a.m. – 9:00 a.m.: BREAKFAST BUFFET

9:00 a.m. – 12:00 p.m.: CONCURRENT SESSIONS

9:00 a.m. – 12:00 p.m. FSS TRAINING – HOLISTIC APPROACH (CONTINUED)

* **Additional Cost & Pre-registration required; Additional Cost: \$150**

Presenter: Adelaide Hsu, MPA, NAHRO Faculty, NAHRO

9:00 a.m. – 12:00 p.m.: FINANCE ROUND TABLE

* **Additional Cost & Pre-registration required; Additional Cost: \$100**

Presenter: Jason Casterline, CPA/Partner, Leggins Casterline & Company LLC

9:00 a.m. – 12:00 p.m.: EXECUTIVE DIRECTOR ROUND TABLE (Open to Directors Only)

Whether you're new to the role or a seasoned leader, the affordable housing landscape is constantly evolving—and there's always value in connecting with peers who understand the challenges firsthand. This Executive Director Roundtable offers a collaborative space to network with fellow Eds, exchange ideas, seek guidance, and discuss best practices, innovative strategies, and real-world solutions for leading your organization effectively.

9:00 a.m. – 12:00 p.m.: HCV ROUND TABLE

Presenters: Michael Webb, PhD, Senior Policy Analyst, PHADA

Ron Lebsock, Director of IT & Senior Consultant, Du & Associates

Moderator: TBA

9:00 a.m. – 12:00 p.m.: OHIO PUBLIC EMPLOYEES RETIREMENT SYSTEM

Presenters: Mike Pacak, Account Executive – Ohio Deferred Compensation

Karen Cacciatore, Senior Educator for Ohio Public Employees Retirement System (OPERS).

Heather Fullen, OPERS Employer Compliance Specialist

Facilitator: TBA

- Overview on the features and benefits of our supplemental retirement savings plan on both the Traditional pre-tax 457(b) & the Roth 457(b).
- Understanding the Value of Your OPERS Retirement
 - ✚ When you think about your retirement with OPERS, do you ever wonder things like:
 - Where does the 10% OPERS deduction from my paycheck go?
 - Where does the 14% OPERS contribution from my employer go?
 - Do I qualify for any benefits now?
 - What is a Pension and why is it valuable?
 - What happens if I quit employment?
 - Is health care in retirement like it is with my employer?
- OPERS OVERVIEW 2026
 - OPERS Membership
 - OPERS Eligibility
 - Employer Reporting & Requirements
 - Earnable Salary
 - Re-employed Retirees/Independent Contractors
 - Required Forms

12:00 p.m.

END OF CONFERENCE

HOTEL INFORMATION

KALAHARI RESORTS & CONVENTIONS

7000 KALAHARI DR, SANDUSKY, OH 44870

You may make room reservations @ <https://book.passkey.com/e/51139360> to receive the group rate for Kalahari Resorts & Conventions. **You are encouraged to make hotel reservations on-line.** A credit card **Letter of Authorization** form must be completed **at time of booking if the card will not be present at time of check in.**

Go to the website link above select **"Make Reservation"**. Select **"Check-in/Checkout dates"** (must select dates during the event **(04/28/2026 – 05/01/2026)**). select – **"SEARCH"**.

Arrival date cannot be before **04/28/2026 and departure date cannot be past **05/01/2026**.

The **Deadline** for making room reservations is **Monday, March 23rd, 2026**. **After March 23rd reservations are on a "first-come-first-served" basis.** You will need a tax-exempt form to present to the hotel agent at the time of check-in. **NOTE: Kalahari is a CASHLESS resort.**

**IMPORTANT: PLEASE COMPLETE A CREDIT CARD AUTHORIZATION FORM
IF THE CREDIT CARD WILL NOT BE PRESENT AT TIME OF CHECK-IN**

**We Hope to See You at
OHAC 2026 Spring Conference**

Nuts and Bolts of Service Coordination

Description

There are many training courses that focus on regulations, policies, and procedures. What has been missing (and what is often asked for) is a “how to” training with opportunities for skill building and here it is! To bridge this gap, this course has been designed by and for service coordinators including FSS, ROSS, Continuum of Care and other service coordination programs to fill this need.

We know the skill sets required to build case management or coaching relationships with our program participants are divergently different than those required of other housing authority staff. In this course you will learn case management essentials, the art of developing community resources and collaborations as well as how to utilize client centered communication techniques in developing a successful relationship with your clients. This will be interactive training. Be ready to “roll up your sleeves” and “get your hands dirty”. Learn and apply new skills and techniques to manage your service coordination program.

Definition of “Nuts and Bolts”:

1: *the working parts or elements*

2: *the practical workings of a machine or enterprise as opposed to theoretical considerations or speculative possibilities-*

Objectives

After completing this training, participants will be able to:

- Be “People Focused/Client Centered”.
- Define Self Sufficiency utilizing global and local perspectives.
- Quantify individual requirements to become Self Sufficient and/or “age in place.”
- Identify your role and limitations in the case management/coaching process.
- Know when to call in the experts and how to find them.
- Assess participants’ needs and strengths utilizing Motivational and Strengths Based Interviewing techniques.
- Identify Executive Functioning skill levels of their clients and develop strategies to increase underutilized skills while encouraging use of high functioning skills on obtaining goals.
- Turn client assessments into clear concise goals and measurable activities, as well as monitor and manage goals.
- Identify and coordinate resources and referrals.
- Know when the contract is completed.

Who should attend?

- FSS Coordinators
- ROSS Coordinators
- JOBS Plus Coordinators
- Any Service Coordinator or manager or service coordinators

Agenda

Agenda

Module	Topics
Module 1 – What is Self-Sufficiency Anyways?	<ul style="list-style-type: none">-HUD definitions.-Dictionary definition.-Self-Sufficiency standard.-Livable wage.-Your community.
Module 2 – Your Role as Case Manager	<ul style="list-style-type: none">-Case Manager/Coach role.-When to refer.-Referral follow-ups.-Active listening.
Module 3 – Assessments	<ul style="list-style-type: none">-Strength assessment.-Needs assessment.-Triage assessment.-Motivational interviewing.
Module 4 – Developing the ROAD MAP	<ul style="list-style-type: none">-SMART goals.-Making goals clear for participants as well as yourself.
Module 5 – Managing the Plan	<ul style="list-style-type: none">-When and how often to meet to review goals.

FSS: A Holistic Approach to Client Engagement

Description:

This training will encompass client assessment, goal setting and effective case management. Exploring various models to setting goals with participants and effectively creating and laying them out in the Individual Training and Services Plan. We will discuss strategies to effectively engage with participants through active listening exercises, skills and learning.

We will focus on building staff skills through education, developing techniques to apply motivational interviewing and trauma-informed care.

Objectives:

After completing this training, participants will be able to:

- Know the regulations and goals of the FSS program
- Effectively recruit participants
- Develop techniques to effectively assess clients
- Identify client barriers and match with appropriate resources
- Apply motivational interviewing techniques
- Learn the different goal setting strategies
- Support clients in setting holistic goals
- Be able to build successful client relationships
- Effectively case manage and apply the principles of Trauma Informed care

Who Should Attend?

- FSS Coordinators
- Case Managers

Agenda

Module 1 – FSS Program Overview	<ul style="list-style-type: none">-Goals and objectives of FSS.-Action plans.-PCC.
Module 2 – Recruitment	<ul style="list-style-type: none">-Marketing and outreach.
Module 3 – Participant Assessment	<ul style="list-style-type: none">-Screening.-Tools.-Barrier identification.-Client assessment.-Motivational interviewing.
Module 4 – Goals	<ul style="list-style-type: none">-ITSP.-Goal setting.
Module 5 – Effective Case Management	<ul style="list-style-type: none">-Communication.-Building successful client relationships.-Overcoming challenges and building resilience.-Providing crisis intervention, transition, and support.



FSS Trainer Info

Adelaide Hsu, MPA, NAHRO

Areas of Expertise include Housing Choice Voucher Program, Family Self-Sufficiency Program, Continuum of Care-Permanent Supportive Housing Program.

Adelaide brings over 20 years of experience working in Housing and Community Development. She has worked for three Public Housing Authorities in Northern and Southern California for City and County agencies. She held multiple positions starting with Office Assistant, Case Manager/Housing Specialist, Inspector, FSS Coordinator, Program Coordinator, and Home Ownership Coordinator. She also brings her experience in the different facets of housing including budgeting, SEMAP performance reviews, monitoring, quality control, case reviews and hearings. Through her program development and grant writing expertise, she brought new funding and partners to expand programs while streamlining operations to enable the agency to increase efficiency and improve services. She holds a bachelor's degree in mass communication and a master's degree in public administration.

PHA Financial Updates

Jason Casterline, *CPA/Partner, Leggins Casterline & Company LLC*

Public Housing Topics, Wednesday

- Guidance on the latest PIH notices and other notices (flyers, web postings, etc).
- Public Housing “Cash Management”: PIH 2025-20 / OpFund SF-425 Submission.
- New Accounting Requirements on how to properly prepare for and submit form SF-425 for PH OpSub. Detailed examples will be provided. Note: First Annual Submission due April 30, 2027, Early planning is best...start tracking now!
- New HUD rules requiring PHAs to remit interest earned on Public Housing Operating Funds back to the government on an annual basis.
- Other PIH Notices, Federal Regulatory changes, and Accounting Briefs.

General Interest Topics (PH & HCV), Thursday a.m.

- PIH Notice 2025-14: New financial management requirements will be discussed plus significant changes to the PHA accounting process for both PH and HCV.
- General Accounting Standards Board (GASB) update.
- Financial Data Schedule (FDS) updates.

Housing Choice Voucher Topics, Thursday p.m.

- Guidance on the latest PIH notices and other notices (flyers, web-postings, etc.).
- Latest on HCV funding and maximizing leasing while avoiding shortfall.
- Updates concerning Voucher Management System (VMS).
- eVMS – a detailed look at this new system and how it is used to calculate funding disbursements.
- Other HCV Financial Updates.

Cyber Security Training

Mark Bell, Cyber security Outreach Coordinator

This training will include an overview of the cyber threat environment, threat actors, and types of attacks. Training on best cyber practices, and a review of state of Ohio and federal cyber programs and resources available to assist local governments.



Mark Bell is the Cyber Security Outreach Coordinator for the Adjutant General's Department of Ohio. Mark coordinates a wide range of cyber partners throughout Ohio, organized into the Ohio Cyber Collaboration Committee (OC3.) Mark is also the Chairman of the Ohio Cyber Range Institute's (OCRI) Executive Committee which provides strategic oversight for the Ohio Cyber Range.

Prior to working for the Ohio National Guard, Mark worked for 26 years as a congressional staffer serving in a variety of roles from case worker to Chief of Staff. Mark is also a retired USAR Military Police Command Sergeant Major. His last assignment was serving as the Division Command Sergeant Major of the newly created 87th Training Division located in Birmingham, Alabama.